



Annual Maintenance Plan

Thank you for choosing the AM Gardens for your landscape lighting needs. We know that the investment you have made into your landscape lighting system requires a level of service throughout the year to keep it at its optimal performance. Below is a recap of what all is included in the Annual Maintenance Plan as well as items that would be excluded from coverage.

What is Included?

Free Service Calls – Anytime you have any issues with your current landscaping lights, call us anytime at (832) 515-8240. Our team will work to get your issue resolved with a complimentary visit to your home to inspect your system. No Service Charges.

Free Bulb Changes – No matter how many changes are required during the year, each bulb is covered at 100%. This does not include upgrades but does include changing the exact bulb previously used. This does not cover discontinued bulbs. See “What is Not Included” below.

Free Cut-Line Repair – Throughout the year, there are many opportunities for your landscape lighting wiring to be accidentally cut. Our team will repair any cut lines free of charge and get your system back up and running.

Free Seasonal Timer Re-Sets – Particularly with the time changes during the year, you may want your system adjusted to accommodate an earlier or later sunset. Give us a call and we will come take care of that for you.

Free Adjustment of Fixtures – Not liking how a few lights are shining? Give us a call and we’ll come out and adjust your lights to your preferences. We will also move them free of charge if the distance is minimal.

Free Vegetation Pruning As Needed – Sometimes grass and other vegetation can cover up your lights. Our team will come and prune the necessary items to get your lights to shine most efficiently. As part of the Maintenance Plan, we will make two (2) visits to inspect your system each year. These visits will be biannually or whenever customer calls in with a specific issue.

What is Not Included? - Warranty Issues – Many times, we are asked to service pre-existing landscape lighting systems. We are happy to do that as part of the Annual Maintenance Plan. However, we are not responsible for warrantying any item that is not an AM Garden product. We can replace an item for a

fee and then the NEW item from us would be covered under our Standard Warranty. Please see our Standard Warranty document for what is and what is not covered under our Standard Warranty.

Negligence – When customers are on an Annual Maintenance Plan, we ask that customers do not alter or have altered your landscaping lighting system unless it is The AM Garden team that performs the work. Any changes to the system can alter the performance of transformers and lights. Even switching out lightbulbs with the incorrect wattage can cause a system to fail. If it is determined that a system was tampered with and that caused damage to the system, those repairs would not be covered under the Annual Maintenance Plan. Coverage to repair damaged lines done by negligent contractors would be considered discretionary by AM Garden.

Acts of God – The Annual Maintenance Plan does not cover the repair or replacement of damaged items caused by acts of God to include tornados, flooding, hail, lightning strikes, tree falling, or anything that would be defined as a natural disaster. - Discontinued Fixtures/Bulbs – For any fixture/bulb that has been discontinued by the manufacturer, that bulb/fixture will no longer be covered under the Maintenance Plan. However, the labor to replace that item with a comparable item will be covered.